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TERMS AND CONDITIONS

1. Sealclean warrants to you, our customer, that we will provide our services using reasonable care and skill and, so far as is reasonably possible, in accordance with the guidelines laid down by any Textile Services Association.
2. In these conditions "Article" means a single article of laundry or dry cleaning but shall include more than one such item where items together form a set of items or suit of clothing.
3. Except in the case of death or personal injury, Sealclean only accepts up to a total value of £150.00 per article submitted for laundry and £250.00 per article submitted for dry cleaning, unless the Manager is notified in writing that you require a higher limit in advance of us accepting your Order. If we agree to accept the article with a higher limit, liability will be accepted up to the amount you declare to us as being the limit of liability you wish us to accept for the article, but on the basis that we will make a charge of not less than 10% of such higher limit. Except as aforesaid, no liability will be accepted for any loss above the higher limit.
4. Sealclean shall not under any circumstances be liable for consequential loss and Sealclean's liability shall be restricted to loss or damage to the article submitted for cleaning or dry cleaning and not for any loss or damage in consequence of that Article forming part of a large set or suit of clothing.
5. Sealclean will not under any circumstances accept responsibility for any goods which have not been delivered to our premises or handed in person to our driver.
6. The destructive effects of the sunlight and general atmospheric conditions on curtains, covers and fabrics are well known. Damage which has been done may very well not become apparent until the articles are in the process of soaking, washing or cleaning. The reason for this is that the absorption of water causes movement of the fibres and the stresses set up by this movement are more than the yarns, in their weakened state, can stand, This applies to both starched and unstarched fabrics. Articles of this kind are only accepted on the understanding that damage or shrinkage may occur and no liability whatsoever is accepted for such damage or shrinkage.
7. Should you have any dispute or other matter which after reference to us has not been determined to your satisfaction within 21 days of such reference, you are entitled, should you

so wish, to have the matter referred by us to the Textile Services Association on condition that you first deposit with us the amount of their fee which will be returned in full in the event that the Textile Services Association ("TSA") should determine that Sealclean is wholly at fault in the matter. In the event that the matter is referred for such determination of the TSA shall be final and binding on both parties.

Sealclean (Tonbridge) Limited Liability Partnership
VAT Reg No GB 374 3482 38

